

One.com is looking for new Chat and e-mail supporters for our Danish support team

We are currently looking for new full-time supporters, to be a part of our existing Danish chat and e-mail support team in Copenhagen.

Would you like to...

- work for the biggest web hosting company in Scandinavia alongside many different nationalities?
- work in a professional yet informal environment, and improve your skills within IT and customer service?
- work with 100 competent colleagues who always keep spirits high?
- service and help more than 750.000 customers from Scandinavia and across the world?
- work in our bright and pleasant surroundings in our department in Copenhagen, residing between Langebro and Fisketorvet, only 5 min. from the Central station in Copenhagen?

The right person

You are a positive and open person, who is ready to help where it is needed, in an energetic company. We expect you to be committed and take responsibility for your work, and have the desire to work with customer service. It is important that you are capable of speaking and writing fluent Danish, as well as having good English skills, since our corporate language is English.

Your work will span across a wide range of different software packages and we expect you to have worked with, or to be experienced within:

- Customer service
- Configuration and use of Microsoft Outlook and/or Mozilla Thunderbird
- Different internet browsers such as Internet Explorer, Firefox and Safari
- Programming in languages such as HTML, CSS, PHP and MySQL
- Use and configuration of CMS packages such as Wordpress, Joomla, osCommerce or similar

It will also be an advantage to have worked with, or be acquainted with:

- Linux and Linux-based servers
- MySQL
- Hardware maintenance

We offer

A permanent position in an exciting and rapidly growing company, with many various tasks and challenges. The monthly salary is 18.500,- DKK and is adjusted every year in December. You will naturally be paid during your time of training, and will get your own personal domain and web space.

Job type, working hours and start date

The position is full-time, 37,5 hours per week. Your working hours will be planned with 7,5 hours per day, on a schedule from Monday to Sunday between 08.00 to 23.00hrs.

We prefer you to begin as soon as possible.

Are you our new colleague?

Please send a brief application and your CV to AMO@one.com. You can expect to receive our reply to your application within 14 days. We recruit new supporters for this team on a regular basis, and therefore there is no application deadline for this position.

In case you have any questions regarding the position, you are welcome to contact one of our Danish supporters at telephone +45 4690 7100 or AMO@one.com.

One.com is one of Europe's fastest growing web hosting companies. We are today more than 100 employees, serve more than 750.000 customers and market our products in Denmark, Sweden, Norway, Germany, Netherlands, Belgium and United Kingdom. Our vision is to offer a simple, flexible and user friendly product for the beginner as well as for the professional user.